

A Framework for Supporting Clinical Skills and Competence

Making It Work For Clinicians and Customers

12th August 2017

Objectives:

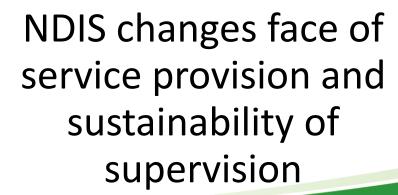
- To provide an overview of how CPA supports clinical knowledge and skill development
- To provide practical examples of how support can be provided



Customer need and quality services

Frontline staff providing supervision and direct clinical services

Introduction of clinical educators





Practice Leadership and Clinical Governance

Manager, Practice
Leadership and
Clinical
Governance

Senior Clinical
Consultant

Clinical Supervisors

- Early Intervention Teachers
- Exercise Physiology
- Psychology
- Social Work

Clinical Consultants

- Assistive Technology
- Occupational Therapy
- Physiotherapy
- Speech Pathology

Clinical Educators

- Occupational Therapy
- Physiotherapy
- Speech Pathology

Strategies Face to Face Special interest Video groups **Training** Phone/Skype Group supervision



Upskilling in Complex Seating

History

- Specialist department based in Sydney
- State-wide travel
- Consultancy model

Issues

- State-wide travel
- Limited
 opportunity for
 skill development
- Consultancy model

Plan

- De-centralise
 specialist team
- Identify local therapists to be upskilled



Upskilling Program

A targeted program of skill development to build knowledge, skills and expertise in complex and custom moulded seating assessment, prescription and intervention

Addressing the needs of clients across NSW and ACT especially in rural regions

Capacity building and skill development opportunities for occupational therapists and physiotherapists across multiple therapy sites in NSW and ACT

Upskilling in complex seating prescription

Who:

 Identified occupational therapists or physiotherapists in local therapy sites across NSW and ACT

How:

- Provided by Consultant for AT
- Face to face and remote learning and support sessions
- Referral based



Participant Examples

- Two OTs in ACT office
- Level 1
- Identified need in learning plan
- See ACT clients and outreach to Wagga (1 OT), Nowra and Moruya (1 OT)
- Hands on, practical skill building based on client referrals
- Working towards identified competencies in Complex seating and mobility assessment and prescription



Outcomes & Future Direction

Outcomes

- Greater skill base across organisation in complex seating and mobility prescription
- Clients being seen locally or regionally based

Vision

- Quorum of OT's and PTs across NSW and ACT skilled in complex and custom moulded seating and mobility prescription to service client need
- Clients receive timely service where and when they want it