# ACT Allied Health Market Scan

Canberra 12 August 2017





### Allied health market

- Why?
  - A diverse strong allied health market is key to deliver on the promise of the NDIS
  - Limited number of AH professionals in ACT
  - Opportunities to strengthen the market
- National
- ACT

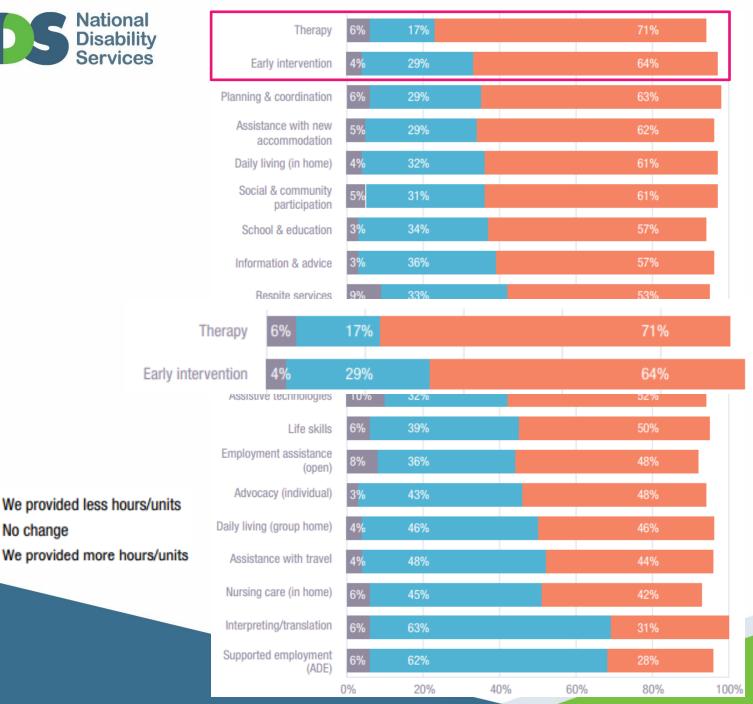


### National market development

- Most new entrants: small/solo AH practices
- Growth in registrations of therapy supports accounted for 54 % of the increase
- Many who have registered are not yet providing services to scheme participants
- Also AH professionals disengaging
- Persisting shortages of AH professions
- Increasing numbers of allied health assistants

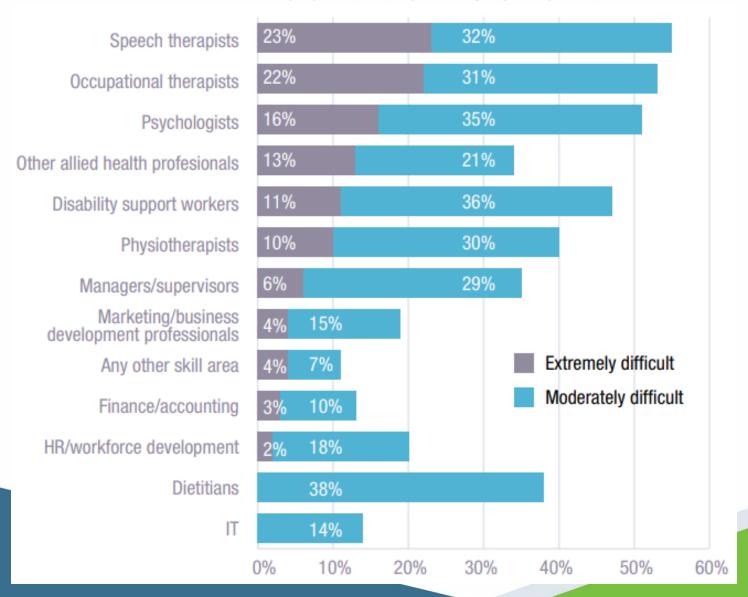


No change





### Difficult to recruit



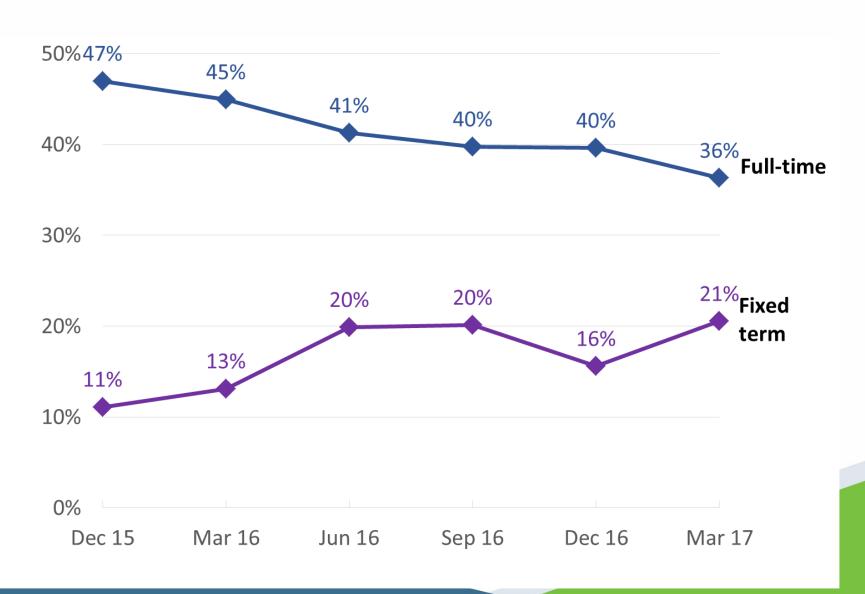


### Intention to recruit



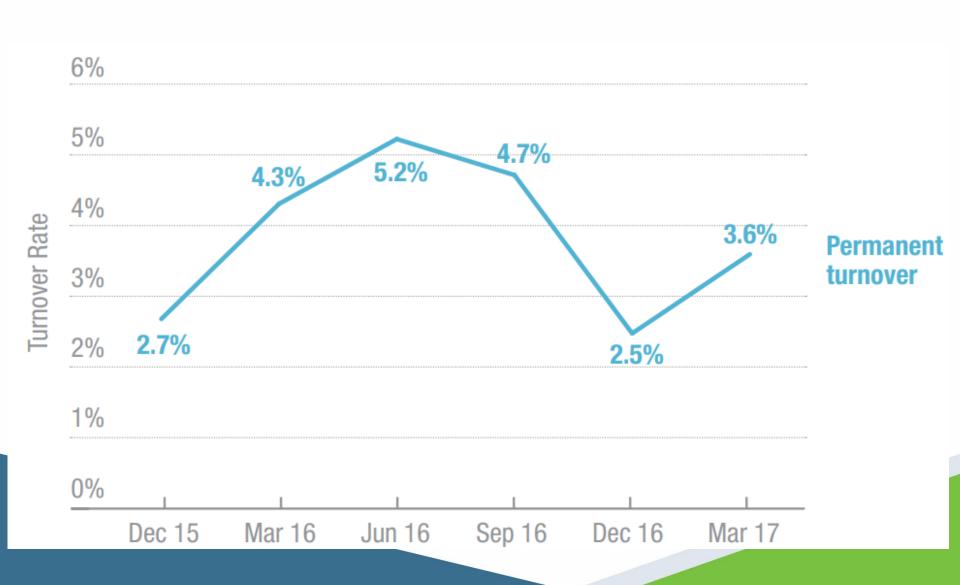


## **Employment type**



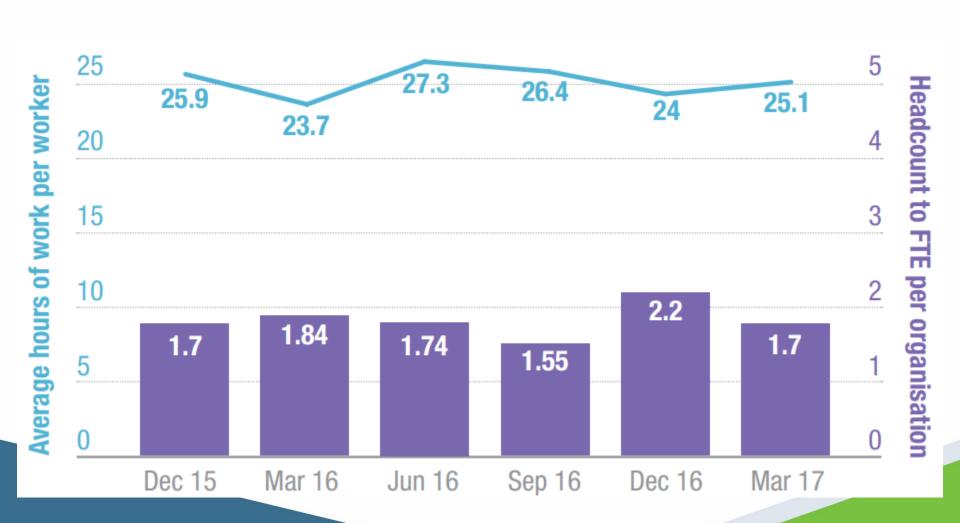


#### Turnover ratio





### Working hours





### Demographics

- On average 64% between 25 to 45 years old
- 15% aged 55 years and older

• 89% Female



# ACT AH market scan 2016 ACT Government scan

- 51 organisations responded
- 18 had waiting lists and 14 had no capacity
- 2 couldn't assist clients with complex needs
- 35 indicated that they had a broad client base
- 24 organisation's programs were centre based
- 19 deliver their programs Mon Fri business hours only



#### FTE AH staff



# AH environmental scan 2017

- 33 respondents 32 NDIS providers 28 registered
- 6 Sole traders 12 Small practice 13 Large
- Most respondents worked in organisations with OT's (21), physio's (16) and or physiologists (12)
- Most experienced an increase in staff in the last 12 months

# AH environmental scan

- All respondents except one increased their number of clients over the last 12 months
- Most have a broad client base, only 2 specialised in one type of diagnosis
- 8 worked with all age groups
- Waiting list: 50% and...
- majority with a waiting list did not have one
   12 months ago



## What are we seeing

- ACT AH market appears to be growing with an increased number of staff, but demand continues to grow as well
- Indication of more waiting lists
- Specialisation mainly in age group
- Potential shift from permanent full time employment to fixed term contracts



### Thank you

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# NDS Allied Health Project

- Background: NDIS allied health workforce forum
- Aim: Coordinate and facilitate a process for ACT allied health industry to collectively establish and sustain
  - ACT NDIS allied health network
  - ACT allied health market solution discussion
- 6 Months and limited budget



## Results of the project

- Networking events: speed dating
- List of practitioners
- NDIS information hub
- Webinars
- Market Scan
- Conference



# ACT Allied Health Disability Network

- Join the Facebook page: www.facebook.com/groups/ACTAHDN/
- Join the conversation
- See the latest additions to the ACT AH Hub
- Organise your networking event:
  - Host it at your practice or use e.g. NDS' facilities
  - Showcase what you do
  - Share your knowledge and learning
  - Meet other practitioners and connect