

Claude Bruno – VET CPD Session 4: Restrictive Practices

Claude has a passion for assisting people with disability to have a better life and has strongly supported the reform of disability services to achieve this aim throughout his more than 40 years of industry experience.

He started his career as a residential care worker in the then Department of Community Welfare and has held various roles including, as a Psychologist at Strathmont Centre, Staff Trainer in the Intellectual Disability Services Council, Deputy Director in the devolution of the Ru Rua Nursing Home, Director Service Development, Lorna Hodgkinson Sunshine Home in Sydney, CEO of the Independent Living Centre and Manager in the Disability Services Office where he was heavily involved in the establishment of disability services on the APY lands. Additionally, he has also worked as Director Service Development at the Julia Farr Centre.

Before joining National Disability Services in 2019, Claude spent the most recent 12 years as Director Accommodation Services within the now Department for Human Services. He was responsible for government supported accommodation services, day options services, positive behaviour services, person-centered development and business services. He was also involved in ensuring the operational transition of accommodation services to the NDIS. Claude is very generous with his knowledge and provides practical, helpful and effective person-centred solutions. From simple changes to improve choice and control to the highly complex situations where restrictive practices and positive behaviour support plans are utilised, Claude has experienced it all.