

Introduction to Clinical/Fieldwork Education Workshop 21st July 2016

Work Integrated Learning, Faculty of Health Sciences

Preparation and Pre-reading

Dear Participants,

Thank you for registering in the Introduction to Clinical/Fieldwork Education Workshop. At this workshop, we will be introducing a reflection process to facilitate quality clinical placements. We ask that you read through and complete what you can of the following iQIPP-AH Guide for Practice Educators prior to attending the workshop.

iQIPP-AH Guide overview

iQIPP-AH Purpose: The purpose of this guide is to enhance placement quality

iQIPP-AH Aims: The guide aims to facilitate quality placements via

- Review / modification of current practice for clinical placements
- Self-reflection and action plans to implement changes
- Target training and resource requirements
- Collaboration and structured problem solving for clinical placements
- Consistent approach to continuous QI for clinical placements

iQIPP-AH Guide Structure

4 Quality Domains

- Placement Preparation (3 Quality Indicators / 13 questions)
- Placement Maintenance (11 Quality Indicators / 47 questions ... biggest section for CEs)
- Placement Review (1 Quality Indicator / 5 questions)
- Action Plan for all 15 Quality Indicators

Quality Indicators (focus on 3 broad areas)

- Management & logistic aspects
- Organisational culture
- Teaching and learning aspects
- There are additional 'guides' for students, organisations (managers) and universities.

The iQIPP-AH Guide for Practice Educators will be linked to the Teacher as Manager Model presented at the workshop.

If you have any questions regarding the iQIPP-AH Guide for Practice Educators, please bring them along to the workshop to discuss.

We look forward to seeing you at the Introduction to Clinical/Fieldwork Education Workshop.

WIL Clinical Educator Workshop Academic Team.

iQIPP-AH

Improving Quality In Practice Placements - Allied Health

iQIPP-AH GUIDE Practice Educators

Completed by:	
Organisation:	
Date:	

Estimated time to complete this Guide: 15 minutes.

Instructions:

- Answer each probe question by ticking the response best suited to the organisation/work unit.
- 2. Tally number of responses at the bottom of each page. Use this as a comparison at the time of review.
- Identify key areas for future action on the Action Plan provided at the back of this Guide.

Response Key:

Unsure

Yes Engage in the specified practice.

No Do not engage in the specified practice.

Unsure if there is engagement in the specified practice,

or if so, to what extent.

Not Applicable The practice is not applicable to the current context.

Introduction

This is an abbreviated version of the aims, content and associated Action Plans found in the iQIPP-AH Manual. For further clarification please refer to Manual.

iQIPP-AH has been developed to support and improve the provision of quality learning experiences for allied health students on professional practice placements.

iQIPP-AH Guide: Practice Educators

This Guide provides information to assist practice educators to provide students with quality learning experiences whilst on placement. It enables practice educators to reflect on orientation, feedback, assessment, and learning and teaching practices.

This Guide comprises:

Quality Domains which are key stages in the process of student practice

education. They highlight what occurs before, during and after

student placement.

Quality Indicators which cover management and logistical aspects of student

placement; the organisational and the attitudinal culture that

supports it; and the teaching and learning aspects.

Probe Questions which assist the user to consider examples of how the quality

indicator might be operationalised.

Action Plan

When the results have been tallied for each domain, a majority of positive responses indicates you have met the requirements of the iQIPP-AH. Consider strategies to facilitate advanced levels of practice. **No** or **unsure** responses indicate areas which require further development. The Action Plan provides users with a process for recording key actions or strategies based on responses to the probe questions and to set a timeframe for undertaking the planned activity. The resources listed for each Quality Domain provide some avenues for devising key actions. See also page 10 of the iQIPP-AH Manual.

Glossary

The iQIPP-AH Guides use generic terminology to capture the wide range of contemporary services and settings where allied health professionals work.

This terminology includes:

- Practice placement (professional practice placement) which is synonymous with alternative terms including fieldwork, student/clinical placement and work integrated learning.
- Practice placement organisations are the bodies which sponsor practice placements and whose staff undertake the role of practice educator.
- Practice educator (professional practice educator) who in some settings may be referred to as a clinical educator, mentor, supervisor, preceptor or clinical supervisor.
- Student Performance Evaluation Tool i.e. a proforma used to evaluate student performance during practice placement. These are specific to particular professions/universities.
- Placement Practice Evaluation Form i.e. a proforma used by the student to review a professional practice placement.
- Service user/s which incorporates alternative terms including client/s, consumer/s, patient/s, community/client forums and/or groups etc.

Quality Domain: Placement Preparation

(Quality Indicators Probe Questions				Please tick the appropriate box Response			
							Not	
				Yes	No	Unsure	applicable	
1	Planning for placement is	1.1	Has approval been obtained for student placement within the organisation?					
	undertaken	1.2	Has information from the university on placement details been received, e.g. dates, student names?					
		1.3	Has the practice educator's workload/caseload been considered prior to placement including strategies to manage student commitments (while adhering to any workplace requirements re therapist: client ratio or clients/hour)?					
		1.4	Is the planned workload/caseload appropriate for the experience of the student?					
		1.5	Has the practice educator accessed appropriate training and support?					
		1.6	Have appropriate risk management procedures been established to ensure safety of both students and service users?					
		1.7	Has the nominated student performance evaluation tool been utilised to develop the specific learning opportunities within your organisation/unit?					
2	Student orientation process and	2.1	Is the practice educator familiar with the organisation's orientation process and resources?					
	resources are reviewed	2.2	Have resources been reviewed and updated for the current placement requirements, e.g. student folder?					
		2.3	Has necessary preparation to facilitate efficient work practices been undertaken, e.g. application for computer access, access to workspace?					
		2.4	Is there an information folder on operational policies related to the placement, e.g. out of hours access; access to files; privacy and confidentiality; occupational health and safety; emergency and critical incident; home visits?					
3	Practice educator facilitates an	3.1	Has a welcoming environment for students been established?					
	environment that welcomes and values students	3.2	Has the rest of the team been prepared for engaging with students?					
			Placement Preparation	Yes	No	Unsure	Not applicable	
Т	otal 13 Questions		Total Number of Responses				,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	

Comments/reflections	

College of Nurses of Ontario, Canada Guidelines for the supervision of nursing students http://www.cno.org/docs/prac/44034 SupportLearners.pdf

College of Occupational Therapists of Ontario, Canada Guidelines for Supervision of Occupational Therapy Students http://www.coto.org/pdf/Supervision.pdf

James Cook University, Queensland Workplace Educators Resource Package http://www.jcu.edu.au/teaching/wil/index.htm Modules for the Educator, Managing a Placement, Introduction

Queensland Occupational Therapy Fieldwork Collaborative Clinical Educator's Resource Kit

www.qotfc.edu.au

Part 1: Pre-placement Considerations

Part 2: Setting Up and Maintenance. Section One: Setting Up a Student Placement

University of Western Ontario's Preceptor Education Programme (Canada) http://www.preceptor.ca/enterModules.html (you must log in) Module 1 – Orientation

Victorian State Health Department website, search on "preceptor" www.health.vic.gov.au

For those using the SPEF-R, occupational therapy student performance evaluation tool, see also $\underline{\text{http://www.uq.edu.au/spef/module-one}}$

Module One: Before the Student Arrives. Part Two: Completing Key Tasks Before Your Student's Arrival

Quality Domain: Placement Maintenance

	Quality Indicators		Probe Questions		Resp	onse	
				Yes	No	Unsure	Not applicable
1	Students are engaged with the	1.1	Has appropriate time been scheduled for the orientation process with students?				
	orientation process	1.2	Have expectations for student engagement on placement been clarified?				
		1.3	Has the nominated student performance evaluation tool been used to clarify expectations?				
		1.4	Are students encouraged to develop and communicate professional learning goals and expectations?				
2	Students have ongoing access to	2.1	Do students have access to orientation resources throughout the placement?				
	required resources	2.2	Has student access to computers, work space, phone and resources been discussed and reviewed?				
3	Practice educators provide a range of learning	3.1	Do students have the opportunity for observation of the role of their specific allied health profession on placement?				
	opportunities for students	3.2	Do students have the opportunity to observe other professionals within the team/organisation?				
		3.3	Do I take opportunities to model/demonstrate clinical skills and professional behaviours?				
		3.4	Do students have the opportunity to engage in direct and indirect service provision?				
		3.5	Can students access other learning opportunities, e.g. case discussion, tutorials, hypothetical discussion, in-services, project work?				
4	Have service users received an	4.1	Have students been orientated to their role in the process of obtaining service user consent?				
	explanation of the nature of student	4.2					
	involvement in their care?	4.3	Have students been prepared for situations where service users do not give consent?				
		4.4	Have alternative learning experiences been identified if consent not provided?				
5	Practice educators encourage active	5.1	Do I encourage students to problem solve and use their initiative?				
	participation of students in learning	5.2	Do I encourage students to seek specific feedback?				
	opportunities	5.3	Do I allow enough time for students to discuss their clinical reasoning?				
		5.4	Do I ensure students have the opportunity for reflection during interventions?				
		5.5	Do I encourage students to reflect on their actions/interactions including use of reflection sheets or journals?				
			Placement Maintenance	Yes	No	Unsure	Not applicable
	20 Questions		Number of Responses				аррисавіе

Comments/reflections

Resource Links

Alberta Rural Physician PracticalProf website (USA) This web-site is to assist rural GPs in Alberta, USA to supervise medical interns http://www.practicalprof.ab.ca/

Especially "Observation and Feedback" Module

James Cook University, Queensland Workplace Educators Resource Package http://www.jcu.edu.au/teaching/wil/index.htm Modules for the Educator, All

Queensland Occupational Therapy Fieldwork Collaborative

Clinical Educator's Resource Kit

www.gotfc.edu.au

Part 2: Setting Up and Maintenance. Section Two: Getting Started

Part 3: Approaches to Clinical Education

Part 4: Feedback and Evaluation

Part 5: Students Experiencing Difficulty

In addition, see:

Managing My Student, includes a section describing the use of students to set up a prescribed project www.qotfc.edu.au/clinical/index.html?page+64672&pid=64669

University of Virginia Preceptor Development Program (USA)

http://www.med-ed.virginia.edu/courses/fm/precept/index.htm particularly

Module 2 – Teaching and Learning Styles Module 3 – Interacting with your student

University of Western Ontario's Preceptor Education Programme (Canada)

http://www.preceptor.ca/enterModules.html (you must log in)

Module 1 - Orientation

Module 2 - Developing Learning Objectives

Module 3 - Giving and Receiving Informal Feedback

Module 4 - Understanding and Fostering Clinical Reasoning

Module 5 - Fostering Reflective Practice

Module 6 - Dealing With Conflict

Module 7 - The Formal Evaluation

For those using the SPEF-R, occupational therapy student performance evaluation tool, see also

http://www.uq.edu.au/spef/module-two

Module Two: When the Student Arrives

and

http://www.uq.edu.au/spef/module-three

Module Three: At Halfway and Final Evaluation

Quality Domain: Placement Maintenance

(Quality Indicators		Probe Questions		Resp	onse	
				Yes	No	Unsure	Not applicable
6	Regular opportunities exist	6.1	Is the feedback process discussed, including its regularity and style?				
	for reflection, discussion and	6.2	Is feedback relevant and timely, i.e. given as close to the event as possible?				
	timely feedback	6.3	Do I allow adequate time for feedback?				
		6.4	Does feedback include a balance of positive and constructive feedback?				
		6.5	Does constructive feedback include strategies for improving performance?				
		6.6	Do students have the opportunity for verbal (face to face) feedback?				
		6.7	Do students have the opportunity to receive written feedback?				
		6.8	Is the nominated student performance evaluation tool used to guide feedback provided?				
		6.9	Is there a process where service users are engaged in giving students feedback?				
7	Student workload/caseload is monitored and adjusted	7.1	Do I /am I able to adjust student's workload in accordance with his/her level of development during placement and have I communicated this to the student?				
	appropriately to the student's level of	7.2	Are students provided with increasing levels of challenge throughout the placement?				
	experience	7.3					
8	Students are evaluated using the nominated student performance	8.1	Are university staff contacted with queries regarding the nominated student performance evaluation tool and student evaluation processes as required?				
	evaluation tool at halfway and end of placement	8.2	Has the nominated student performance evaluation tool been completed with required written and verbal feedback including strategies for developing skills?				
		8.3	Are university staff contacted if student performance concerns arise, e.g. failing halfway assessment?				
9	Students are welcomed and	9.1	Are students respected and encouraged to participate in team activities?				
	included at the centre/site	9.2	Do students participate in staff meetings and/or in services?				
	throughout placement	9.3	Are students included in workplace social activities on placement where appropriate?				
		9.4	Has the environment remained welcoming and supportive of students throughout the placement?				
					75 5 6 6 6		Not
			Placement Maintenance	Yes	No	Unsure	Not applicable
	19 Questions		Number of Responses				

Comments/reflections	

Alberta Rural Physician PracticalProf website (USA) This web-site is to assist rural GPs in Alberta, USA to supervise medical interns http://www.practicalprof.ab.ca/ Especially "Observation and Feedback" Module

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Managing My Student, includes a section describing the use of students to set up a prescribed project www.qotfc.edu.au/clinical/index.html?page+64672&pid=64669

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Module 7 - The Formal Evaluation

For those using the SPEF-R, occupational therapy student performance evaluation tool, see also

http://www.uq.edu.au/spef/module-two Module Two: When the Student Arrives

and

http://www.uq.edu.au/spef/module-three Module Three: At Halfway and Final Evaluation

Quality Domain: Placement Maintenance

Quality Indicators	Probe Questions	Response			
		Yes	No	Unsure	Not applicable
10 Shared understanding	10.1 Have students been provided with information to facilitate feedback to the practice educator?				
exists regarding communication between practice	10.2 Are students encouraged to communicate and review attainment of professional learning goals and expectations?				
educator and students	10.3 Are students informed about accessing practice educator assistance when needed or requested by service users to ensure optimal service provision?				
	10.4 Are students encouraged to engage in safe and appropriate feedback/dialogue with the practice educator about their service provision?				
11 Strategies are developed to enhance student	11.1 Do the practice educator and student collaboratively identify strategies/small steps towards improvement?				
performance as required	11.2 Has the practice educator undertaken advanced practice educator training?				
	11.3 Has university support been sought for provision of feedback?				
	11.4 Have university staff been contacted for assistance with strategy development for enhancing learning if student is at risk?				
	Placement Maintenance	Yes	No	Unsure	Not applicable
	1 lacononi mantonario				
8 Questions	Number of Responses				
8 Questions Total 47 Questions					
	Number of Responses				
	Number of Responses				
	Number of Responses Sum of Responses from Pages 3, 5 and 7				

Comments/reflections continued						

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Module Two: When the Student Arrives

and

http://www.uq.edu.au/spef/module-three

Module Three: At Halfway and Final Evaluation

Quality Domain: Placement Review

Quality Indicators		ty Indicators Probe Questions		Response			
				Yes	No	Unsure	Not applicable
	Placement is reviewed after each	1.1	Has an appropriate practice placement evaluation tool been provided to students?				
student		1.2	Is feedback from students discussed and reviewed?				
		1.3	Do practice educators and relevant staff allow time for reflection following a practice placement?				
		1.4	Are strategies devised to enhance future placements?				
		1.5	Are practice educators able to seek further training or support?				
			Placement Review	Yes	No	Unsure	Not applicable
	Total 5 Questions		Total Number of Responses				

Comments/reflections	

James Cook University, Queensland
Workplace Educators Resource Package
http://www.jcu.edu.au/teaching/wil/index.htm
Modules for the Educator, Managing a Placement, Following the Placement

University of Western Ontario's Preceptor Education Programme (Canada) http://www.preceptor.ca/enterModules.html
Module 5b particularly M5b.06.8 Philosophy of Practice, and M5b.06.9 Annual Self Review

For those using the SPEF-R, occupational therapy student performance evaluation tool, see also http://www.uq.edu.au/spef/other-components-of-the-spef-r-package

Module One: Before the Student Arrives. Part One: Becoming Familiar with the SPEF-R Package – Other Components of the SPEF-R Package (Student Review of Professional Practice Placement)

Action Plan

To achieve quality improvement in those Domains receiving **no** or **unsure** responses.

iQIPP-AH Guide: Practice Educators

D - 1 -		
Date		
Date		

	Quality Indicators	Action Required	Key Actions (Develop strategies based on	Timeframe
		(tick)	responses to probe questions) Preparation	
1	Planning for placement is undertaken		rieparation	
2	Student orientation process and resources are reviewed			
3	Practice educator facilitates an environment that welcomes and values students			
	P	lacement N	//aintenance	
1	Students are engaged with the orientation process			
2	Students have ongoing access to required resources			
3	Practice educators provide a range of learning opportunities for students			
4	Have service users received an explanation of the nature of student involvement in their care?			
5	Practice educators encourage active participation of students in learning opportunities			
6	Regular opportunities exist for reflection, discussion and timely feedback			
7	Student workload/caseload is monitored and adjusted appropriately to the student's level of experience			
8	Students are evaluated using the nominated student performance evaluation tool at halfway and end of placement			
9	Students are welcomed and included at the centre/site throughout placement			
10	Shared understanding exists regarding communication between practice educator and students			
11	Strategies are developed to enhance student performance as required			
		Placeme	nt Review	
1	Placement is reviewed after each student			

Continued next page

Action Plan (continued)

General comments/reflections
Completed by: